

Policy Title:	Student Health and Wellness Center
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Policy Number:	FAD.070 (573-080)	Date Approved:	August 2022
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#### A. Description

Southern Oregon University (SOU) shall operate or provide student health services to safeguard the health of students through health education, medical treatment of injuries and diseases, and limited counseling services.

#### B. Policy Definition(s)

None

#### C. Policy Statement

##### **A. Division 80, 573-080-0005 Population Served**

1. General: The Student Health and Wellness Center (SHWC) exists primarily to provide primary medical care, limited counseling and health education services for the registered students of SOU. Such care is available only during those hours the SHWC is open and may be limited by clinical scope of practice and available resources. The provision of all services must be free of discrimination with regard to age, disability, national origin, race, marital status, religion, gender or sexual orientation.
2. Population served:
  - (a) Registered students who pay a health fee in advance each term at registration. The fee, which is subject to change from year to year, is adopted by SOU;
  - (b) Provision of services to non-registered SOU students is dependent upon available resources including but not limited to staffing, space and scheduling so as not to compromise quality and availability of service for registered students. At a minimum, full cost reimbursement for such services will be charged unless prior arrangement for compensation has been determined by the SHWC Executive Director with a sponsoring program. A record of such services shall be maintained;
  - (c) Non-registered students (auditor status) are not eligible for regular services rendered by the SHWC;
  - (d) Any non-enrolled student who was enrolled the previous term and will be enrolled the subsequent term is eligible for services provided the health fee is paid for that term.

(e) Visitors who are students\* or adults taking courses may be seen at SHWC on an urgent basis. Visitors are to be notified at time of arrival that there will be charges associated with being seen at the SHWC and that payment is due at the time of service. \*Students under 15 years of age must be accompanied by an adult guardian.

3. Emergency Care: Persons in need of emergency care or first aid, other than those eligible for regular SHWC care as outlined above, who present themselves or are brought to the SHWC or to a SHWC First Aid Station at SOU events may receive initial medical assessment, emergent or first aid care and triage to community-based resources. Such care is available only during those hours the SHWC is normally open and when the First Aid Station is staffed. Persons receiving care may be charged for the full cost of services and supplies.

4. Disaster Care: In the event of a community-wide disaster or mass casualty incident, the SHWC may serve as a treatment and triage site for injured persons that may not have otherwise been eligible for care and that are in need of medical care outside the normal scope of services available at the SHWC in accordance with SOU Crisis Management Team and SHWC Crisis Response protocols.

#### **B. Division 80, 573-080-0025 Funding**

The SHWC is funded by fees paid by the population served. In general, there are two types of fees paid:

1. A health service fee paid each term by full or part-time registered SOU students.
2. The student health services will neither pay nor be responsible for bills from private physicians or private hospitals, except in cases of advance contractual arrangements made by the university.
3. Full or part-time SOU students who pay the health service fee are eligible to use student health services operated or provided by the university. Faculty and staff are not eligible to use such health services. However, university officials may authorize that limited services be provided to faculty and staff on a full-cost reimbursement basis.
4. Fees charged for specific visits, supplies and services, including but not limited to laboratory tests, prescriptions, mental health services or procedures. The charges for these items may vary dependent upon acquisition costs and will be made available upon request.

This policy may be revised at any time without notice. All revisions supersede prior policy and are effective immediately upon approval.

## E. Other Information

The Policy Contact will write and maintain the procedures related to this policy and these procedures will be made available within the Custodial Office.